# DESTINATION COUNTY

# **FEBRUARY 2023 DASHBOARD REPORT**

#### **MARKETING & BRAND STRATEGY**

**Master Planning:** The master planning process is underway. In the next couple weeks we will be reaching out to possible steering committee partners as well as focus groups so we can set dates through the rest of the year. We are also in to process of finalizing our DestinationNEXT stakeholder and resident surveys.

**Winter Paid Media Campaign Continues:** February kicked off the launch of our remaining winter media campaign including Google prospecting, Meta ads (Facebook & Instagram) and MobileFuse. (See link provided in Marketing section). Overall, we continue to see strong performance across all media and many continue to pace over their metrics goals and have strong user engagement. We are continuing to make optimizations in the platforms to increase the performance of all campaigns.

**Groups & Meetings:** We attended the American Bus Association in Detroit, MI February 4-7. We had the opportunity to meet with approximately 30 tour operators to provide updates on group-related businesses and services. Many companies have Door County included in their 2023 travel programs and several into 2024. We also have been in contact with Great Lakes Shore Excursions which is coordinating land-based activities for passengers aboard cruise ships docking in Algoma this summer. Door County will be one of the tours being offered to the passengers during their day-long visit. We are assisting them with tour/itinerary ideas and finding tour guides.

Art in the Door: A lot of work was put into finalizing the Art in the Door local artist contest as part of our creative campaign, which officially kicked off on March 8th. More to come on this next month.

#### **COMMUNICATION & ADVOCACY**

In February we continued to engage with local municipalities by presenting information about the <u>Community Investment</u> <u>Fund</u> at eight different municipal board meetings including the City of Sturgeon Bay (2/7), Town of Brussels (2/8), Town of Clay Banks (2/13), Town of Union (2/13), Village of Ephraim (2/14), Town of Sevastopol (2/20), Village of Sister Bay (2/21) and Town of Jacksonport (2/28). We also hosted another public presentation about the program at the Door County Community Foundation office on February 9. We will continue presenting to additional municipal governments in March and April with intentions of presenting CIF information to all 19 municipal boards.

We hosted a Public Relations workshop for the lodging industry on February 8 at the Kress Pavilion in Egg Harbor and welcomed 23 people to the session, which featured a presentation from Debbie Geiger of Geiger & Associates Public Relations.

Our new <u>EV mini-grant program</u> kicked off on February 3 and the first 8 grant slots were filled in 48 hours of the application period opening. The next round of mini-grant applications will be accepted beginning April 1 at 8 AM. Up to 24 more mini-grants may be awarded before the end of the year.

#### **OPERATIONS**

In February in the Welcome Center, we were continuing to receive calls for the 2023 Destination Guide, and people inquiring about travel in season. We outpaced 2022 sales in Gift Certificates one again in the month of February. We have started lobby prep and are progressing nicely, now showcasing an environment and nature section. Coordination for delivery of the Destination Guide is completed and all is on schedule for March 20th arrival. We will then begin working with our distribution partners to get them out to individuals, local businesses, and different travel hubs throughout the Midwest.

#### **SAVE THE DATE**

MAR 12-14	WIGCOT
<b>APR 13</b>	2023 MEDIA & CREATIVE
	CAMPAIGN WEBINAR
<b>APR 23</b>	ADOPT-A-HIGHWAY
<b>APR 25</b>	BOARD RETREAT
<b>APR 26</b>	J-1 HOST FORUM
<b>APR 26</b>	WHAT'S NEW IN 2023
MAY 9	NTTW BREAKFAST



DEC-22

ROOM REVENUE: \$2,238,078 AVERAGE DAILY RATE: \$150 OCCUPIED ROOMS: 14,922 DEC-21 ROOM REVENUE: \$2,474,740

AVERAGE DAILY RATE: \$135

OCCUPIED ROOMS: 18,361



VS

### JANUARY SHORT TERM RENTAL PACE REPORT (AIRDNA)

	January 2023 vs January 2022														
	<u>Avail</u>	able Lis	ble Listings Booked Listings			Occupancy Rate <u>Average Daily Ra</u>				<u> Rate</u>	ate <u>RevPAR</u>				
Property Type	2022	2023	% Chg	2022	2023	% Chg	2022	2023	% Chg	2022	2023	% Chg	2022	2023	% Chg
Entire Place	613	765	24.8%	525	583	11.0%	46%	41%	-11.8%	305	314	2.8%	141	128	-9.4%
Private Room	66	73	10.6%	51	38	-25.5%	24%	27%	12.3%	121	129	6.4%	30	35	19.5%
Shared Room	0	0		0	0		0%	0%		0	0		0	0	

According to the January AirDNA report, our short term rental pool increased by 159, booked listings were relatively flat and average daily rate increased \$10 on entire place rentals and \$8 for private room rentals.

There are currently between 700 and 1,000 short term rentals available throughout the county over the next 6 months.

Of those rentals we are pacing down in booked listings for April but it's higher than what we were seeing in January. The rest of the months are pacing up almost 10% over 2022 and 25-43% up over 2021.

Note: Data is sourced from AirBNB and VRBO, duplicates are removed.

Available Listings						
	Feb	Mar	Apr	May	Jun	Jul
Current Year	731	732	802	987	978	935
Previous Year	589	592	691	914	989	1,003
Current vs Previous %	24%	24%	16%	8%	-1%	-7%
2 Years Ago	477	531	610	842	912	900
Current vs 2 years ago %	53%	38%	31%	17%	7%	4%
Booked Listings						
	Feb	Mar	Apr	May	Jun	Jul
Current Year	480	312	261	534	751	782
Previous Year	478	286	289	502	683	741
Current vs Previous %	0%	9%	-10%	6%	10%	6%
2 Years Ago	380	242	220	374	563	626
Current vs 2 years ago %	26%	29%	19%	43%	33%	25%
Average Daily Rate						
	Feb	Mar	Apr	Мау	Jun	Jul
Current Year	237	233	275	339	422	452
Previous Year	281	281	314	377	456	440
Current vs Previous %	-15%	-17%	-12%	-10%	-7%	3%
2 Years Ago	246	269	302	379	421	413
Current vs 2 years ago %	-3%	-13%	-9%	-11%	0%	9%

#### **CONSUMER SENTIMENT**

#### Longwoods International Wave 70: Feb, 2023

For most travelers, the pandemic is over. "Traveler attitudes toward the pandemic and their personal finances are both moving in the right direction, which is very positive for the travel industry," said Amir Eylon, President and CEO of Longwoods International. "And encouraging news about a possible "soft landing" for the economy in the fight against inflation is likely driving this improved traveler outlook."

#### Destination Analysts: The State of the American Traveler- February 2023

What motivates a traveler? Quality time with loved ones, creating memories, experiencing new places, escaping the pressures of daily life and recharging are top tier motivators – about two thirds or more of American travelers cited these as very motivating or critically important. Second tier motivators include connecting with nature, visiting places of historical significance, food and the chance to expand one's own perspective. Third tier motivators are concerts, the arts and shopping, with partying and bragging rights more relatively niche motivations.

Currently, 42% of American travelers say high travel prices have kept them from traveling in the past month, down from 49% in December. We are seeing a rebound in the percent of Americans who say the present is a good time to spend on leisure travel. At 30%, this is the highest it has been since last summer. In addition, over half of American travelers say that travel is a priority in their budget in the near term. This metric is also increasing, hitting a six-month high after a downward trend in the last half of 2022.

### FEBRUARY VISITATION (ZARTICO)

February saw steady weekday visitation with weekends drawing the most.

Green Bay-Appleton made up 36% of our visitation but Milwaukee spent the most, contributing 32% of total visitor spend.

Top areas visited were Sturgeon Bay, Fish Creek and Egg Harbor.



Top Origin Markets - Visitation % and Visitor Spend %





Source: Near. Note: The insight on the left shows the most visited regions within Door County. Note that the %'s will add up to more than 100%, since many visitors will be observed in more than one region. The best way to read this insight is "of all my visitors, X% were observed in Y region." The insight on the right shows where visitors are coming from and which communities they are visiting the most.

#### FEBRUARY 2023 DASHBORD REPORT

## **INSTATE VS OUT-OF-STATE- FEBRUARY**



#### **OVERNIGHT VS DAY TRIP- FEBRUARY**



#### **TOP PLACES OF INTEREST - FEBRUARY**

POI Name	Residents % of Total	Visitors % of Total	Total Devices % of Total 🔻
Peninsula State Park	17%	83%	13%
Door County Medical Center (Sturgeon Bay)	71%	29%	6%
Sunset Park	61%	39%	6%
Southern Door School District	79%	21%	5%
Whitefish Dunes State Park	14%	86%	4%
Harbour Village Campground And Water Park	34%	66%	4%
Landmark Resort	7%	93%	3%
Sister Bay Park	17%	83%	3%
Pick 'N Save	65%	35%	3%
The Ridges Sanctuary	34%	66%	3%

Source: Near. Insight shows top points of interest and the percent of visitors and residents that visited those POIs.

#### **SPEND- FEBRUARY**



Source: Affinity. Note: Visitors spend across a wider range of industries categories contributing to tax revenues, job creation and entrepreneurship categories throughout the destination. The first insight highlights what visitors spend money on while traveling in our destination, the second displays the average spend in each of the tourism-related spending categories.

# VALUES BASED MARKETING

#### **ORGANIC SOCIAL MEDIA**

**Facebook -** totaled over 520K in reach for the month and organic likes netted over 183 new followers.

**Instagram -** We gained 109 new net followers in February and our engagement rate grew from 3.3% to 3.7% from last month. We had a total of 157K in organic reach this month.

**Twitter -** Net new followers totaled 59 for the month. A total of 86K impressions which was a 250% increase over last month and 285% over last year. Post link clicks grew 108% from Jan.



#### **WEBSITE CONVERSIONS**



#### PAID MARKETING PERFORMANCE

Overall, paid media garnered 10,088,477 impressions and 95,564 clicks. Paid traffic to DoorCounty.com totaled 42,029. As part of our sustainability development, Mobilefuse launched on 2/9 which is an interactive ad dedicated to promoting the Door County Pledge. You can view **HERE**.



SEM - National	SEM - Geo-targeted	Google Display	Google Video	Meta Prospecting	Meta Video	Connected TV	Mobilefuse
47,444 clicks	<b>8,915</b> clicks	1,496,482 impressions	<b>440,151</b> views	<b>21,525</b> Clicks	<b>31,788</b> video plays to 95%	376,353 impressions	297,818 Impressions
347,360	55,883	967	59%	5,496,283	10 50 10	387	1,404
impressions	impressions	Clicks	view rate	Impressions	14,581 Clicks	clicks	Clicks
13.66%	15.95%	\$1.58	745,947	0.39%	0.000	\$30.59	0.47%
CTR	CTR	CPM	Impressions	CTR (Link Click)	1,272,351 Impressions	CPM	CTR
\$0.32	\$1.13	0.06%	341	\$0.37	Impressions	0.10%	93%
CPC	CPC	CTR	clicks	CPC (Link CLick)	\$0.08	CTR	Budget
0.0	0.0	•			Cost/Thru Play	•	Remaining
83%	83%	90%	\$0.01	92%	,	77%	
Budget	Budget	Budget	CPV	Budget	554,819	Budget	
Remaining	Remaining	Remaining		Remaining	Video Plays	Remaining	
5	-	-	83%		· · · ·	-	
			Budget		84%		
			Remaining		Budget Remaining		

# COMMUNITY OUTREACH & ALIGNMENT

### MEDIA OUTREACH ACTIVITIES

We conducted 11 media outreach activities in February including two press releases about the launch of our EV Grant and our sponsorship with World Premiere Wisconsin. Some of the media outlets we worked with in February were; Marinalife, Milwaukee Journal Sentinel, Pioneer Press, and Family Vacationist.

**February Media Highlights:** Winter in Door County was highlighted in the Twin Cities Pioneer Press on February 18. Read the online version on <u>twincities.com</u>. The Jacksonport Polar Bear Club was highlighted in a story titled, "Are you Tough Enough for these Polar Bear Plunge Events." The story ran in USA Today's Outdoor Wire on February 7. Read the story on <u>outdoorswire.usatoday.com</u>. The Door County Triathlon was named a finalist in USA Today's 10Best Readers' Choice for top triathlon in the United States. You can vote to make it number one, <u>here</u>. Voting ends March 27.

#### **TRAVEL WRITERS**

We hosted 6 writers in February on a winter themed press trip. We have 4 group press trips remaining. The months and themes of the press trips are: May-Blossoms/Maritime, June-The Arts, August-Outdoor Recreation, and October-Fall. To see the articles obtained through our earned media marketing program, <u>click here</u>.



**GOAL:** HOST 50 TRAVEL WRITERS

#### MUNICIPAL ENGAGEMENT UPDATES

#### **Community Investment Fund Presentations To Municipalities** In February we continued efforts to engage with municipalities regarding our Community Investment Fund grant program and had 8 presentations to municipal boards. We also scheduled another 4 municipal presentations in March, 2 in April and a presentation to the Door County chapter of the Wisconsin Towns Association in May.

#### DOOR COUNTY NON-PROFIT ACTIVATIONS

- Peninsula Preschool
  - Sponsored upcoming Trivia Night fundraiser
- Door County Heritage Alliance
  - Provided a donation of Door County Gift Certificates to be used for Bookmobile fundraiser

**GOAL:** 12

50%

#### **GIFT CERTIFICATE SALES**



\$38,180



### **PARTNER NEW/DROP**

Total Partners: 725
New/Rejoined Partners: 10
Deactivated Partners: 3

Account Category		Account Name		Address		City		Date Added
Retail	Moodwax Candle		217 North 4	4th Avenue	Sturg	eon Bay	2/2/2023	
Cottage/Home/Condo/Vacation Rental Sunrise Cottage				3372 S Wil	low Rd	Sturg	eon Bay	2/3/2023
Hotels/Motels/B&B's		The Prospect House		101 S. Lan	sing Avenue	Sturg	eon Bay	2/6/2023
Cottage/Home/Condo/Vacation F	Egg Harbor House		7445 Mead	low Bluff Farm Rd	Egg I	Harbor	2/6/2023	
Cottage/Home/Condo/Vacation Rental The Vault Co				213 Louisia	ana St	Sturg	eon Bay	2/6/2023
Cottage/Home/Condo/Vacation F	Northern Door Vacatio	n Door Vacations			Door County		2/15/2023	
Cottage/Home/Condo/Vacation F	Getaway and Stay					County	2/17/2023	
Retail		Novel Bay Booksellers		44 North 3rd Avenue		Sturg	eon Bay	2/17/2023
Cottage/Home/Condo/Vacation F	lental	Hidden Harbor Guestr	r Guesthouse 4224 H		en Harbor South	Fish	Creek	2/20/2023
Retail		Seven Sisters Resale	e Boutique 4199 Main Street		Street	Fish Creek		2/28/2023
Drop								
Account Category	Accourt	nt Name	Address		Physical City		Date	
Restaurants/Cafes/Taverns	Peninsu	ila Pub	Peninsula Center		Baileys Harbor		2/6/2023	
Restaurants/Cafes/Taverns	Clover 8	& Zot	8054 Wi 57		Baileys Harbor		2/28/2023	
Restaurants/Cafes/Taverns	JJ's LaF	Puerta Restaurant	10961 N. Bay Shore Dr.		Sister Bay		2/28/2023	

For a full list of partners go to www.doorcounty.com/business-directory

### JOBSINDOORCOUNTY.COM

Jobs Posted	ය 76	Job Seekers Added	⊠ 59	Employers Added	₽ 11	Alerts Added	1 2	Purchases Billed Paid	2* 0 0
Job Searches	4,208	Jobs Viewed	5,372	Applications Added	₽ 179	Apply Redirects	91	Logins Seeker Employer	396 217

# SUSTAINABLE DEVELOPMENT

#### **COMMUNITY OUTREACH EVENTS**

4/22 EVERY DAY IS EARTH DAY AT KRESS PAVILLION4/22 RIDGE & SWALE DOCUSERIES PREMIERE4/26 WHAT'S NEW IN 2023

#### **COMMUNITY VOLUNTEER TIME**

UPCOMING EVENTS: 4/24 ADOPT A HIGHWAY CLEAN-UP

GOAL: 120 HOURS